Dear user:

Welcome to SECUEYE smart camera products, no matter where you are, you can view the real-time video and wonderful footage at home through SECUEYE at any time, capture the things you care about most, and get a happy life.
Before using SECUEYE, please read this manual carefully for smooth use.

Table of Contents

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❶ Register an Account

Before the smart camera is powered on, make sure you have installed SECUEYE APP on your mobile device and registered an SECUE.YE account. For details, please refer to the following sections.

1. Turn on your phone, scan the QR code specified below, download and install the SECUEYE APP, as the picture shows:
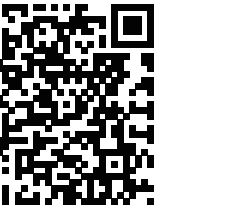
IOS APP
(Apple users are recommended to use a browser to scan or go to the App Store to search for "SECUEYE" to download)

Android APP
(Android users are recommended to use a browser to scan or go to Google Play to search for "SECUEYE" to download)

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2. Open the **"SECUEYE"** APP on the mobile phone, click **"Register Now"** in the page to select the registration type to register, as the picture shows:

Click "Register"

Choose how to register
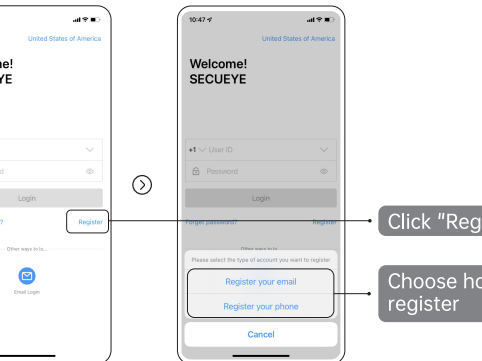
3. After the registration is completed, select the corresponding login method, and enter the account password to log in.

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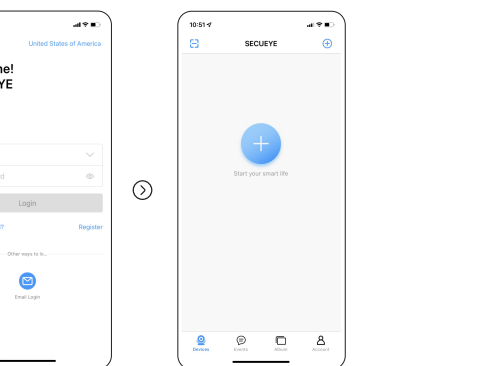
❷ WLAN Device Connection

Power on the device before connecting and wait for the device to start. Check if the mobile phone is connected to the wireless network. The camera and the mobile device you are using must be on the same network during setup.
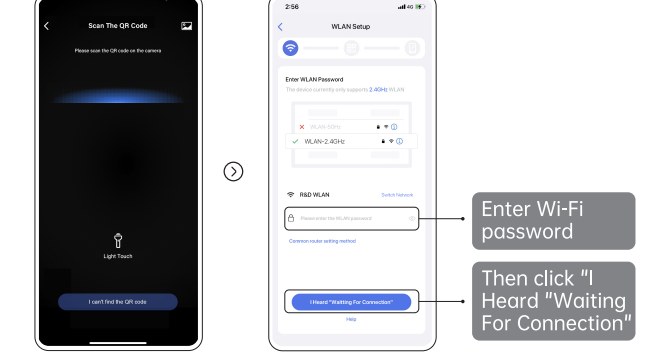
1. Smart Connection:
①After the device prompts **"Waiting For Connection"**, click the Add button.
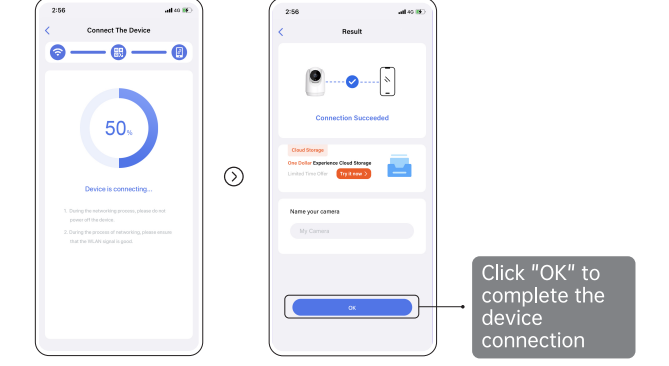②Click **Smart Connection**
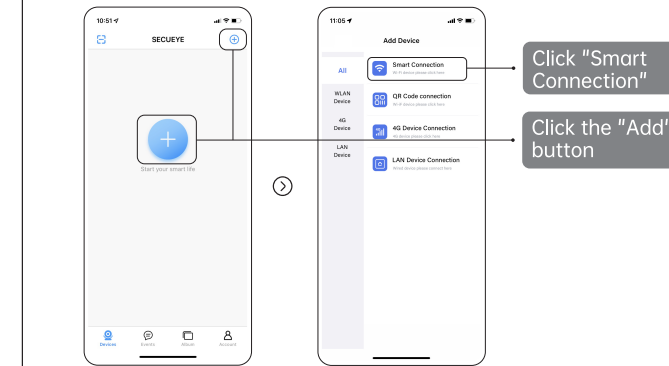
Click "Smart Connection"

Click the "Add" button

1.1 Scan the QR code on the camera, enter **"WiFi account password"**, click I Heard **"Waiting For Connection"**.

Enter Wi-Fi password

Then click "I Heard "Waiting For Connection""

1.2 Wait for the device to connect, click **"OK"** after the connection is successful

Click "OK" to complete the device connection

Smart Connection is simple and fast. The QR Code Connection can solve the compatibility problem of router and improve the success rate of networking.

2. QR Code Connection:
①After the device prompts **"Waiting For Connection"**, click the Add button
②Click the **"QR Code Connection"**

Then Click "QR Code Connection"

Click the "Add" button

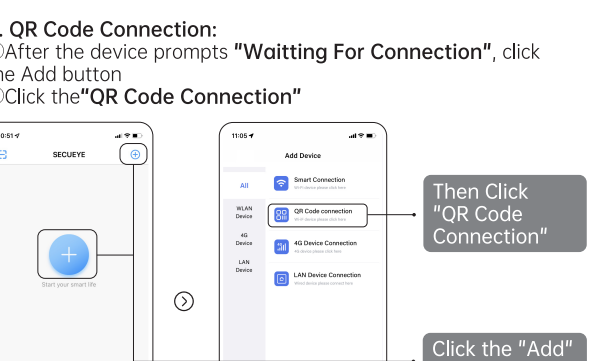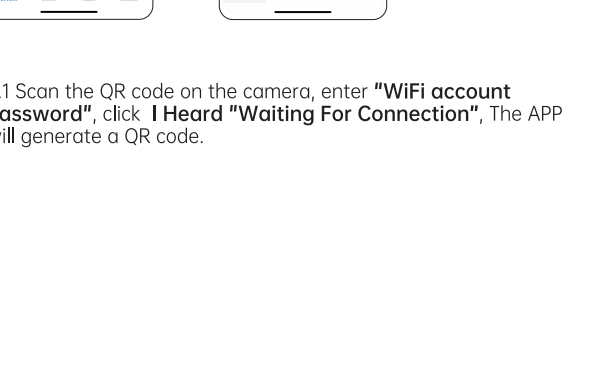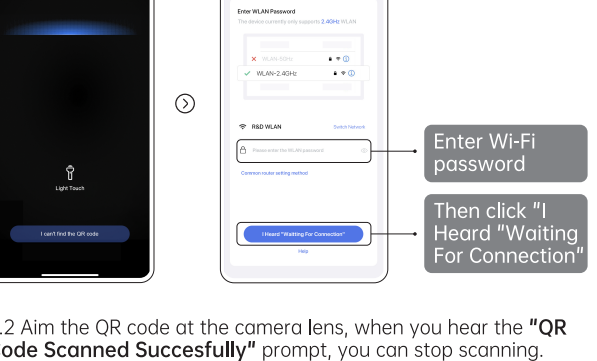2.1 Scan the QR code on the camera, enter **"WiFi account password"**, click I Heard **"Waiting For Connection"**, The APP will generate a QR code.
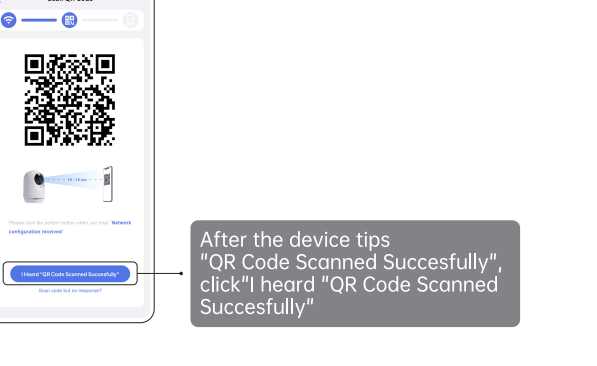

2.2 Aim the QR code at the camera lens, when you hear the **"QR Code Scanned Successfully"** prompt, you can stop scanning. Click to I heard "QR Code Scanned Successfully", as the picture shows:
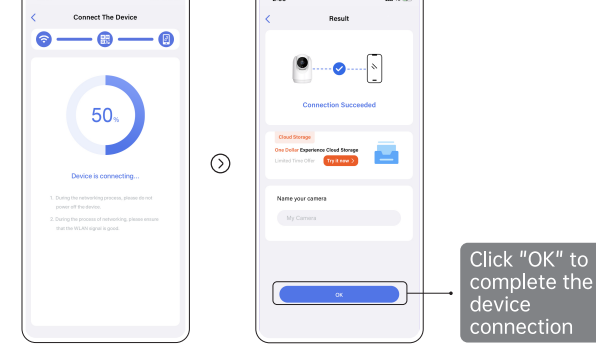
After the device tips "QR Code Scanned Successfully", click"I heard "QR Code Scanned Successfully"

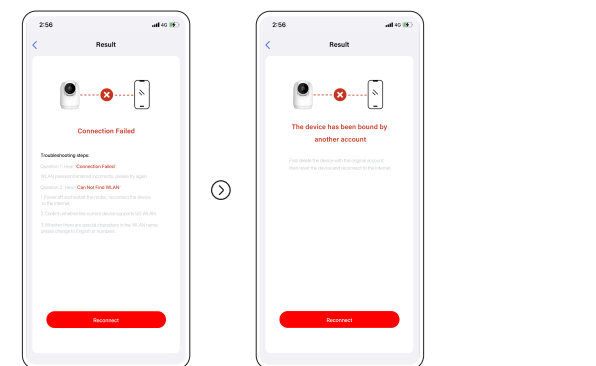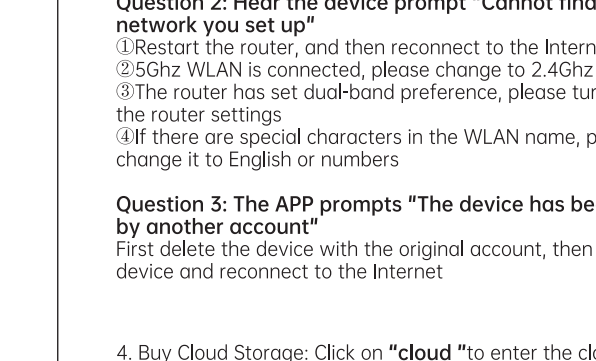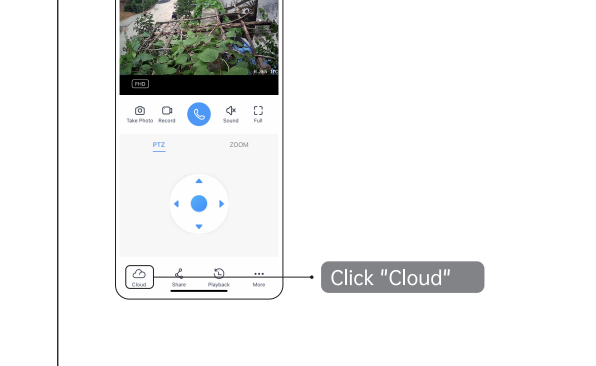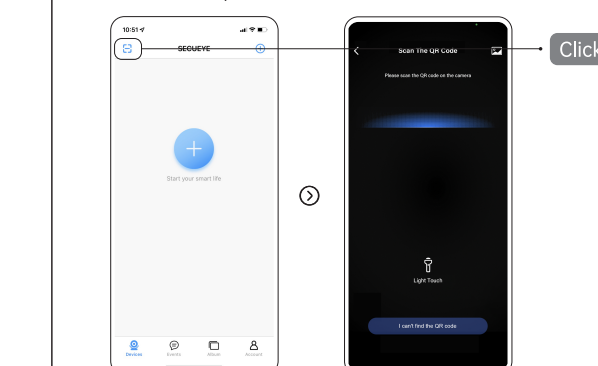2.3 Wait for the device to connect, click "OK" after the connection is successful, as the picture shows:

Enter Wi-Fi password

Then click "I Heard "Waiting For Connection""

Click "OK" to complete the device connection

3. If the device prompts **"Connection Failed"**, please fallow the prompts below to troubleshoot the problem:

Question 1: Hear the device prompt "connection failed" WLAN password entered incorrectly, please try again

Question 2: Hear the device prompt "Cannot find the network you set up"
①Restart the router, and then reconnect to the Internet
②5GHz WLAN is connected, please change to 2.4Ghz WLAN
③The router has set dual-band preference, please turn it off in the router settings
④If there are special characters in the WLAN name, please change it to English or numbers

Question 3: The APP prompts "The device has been bound by another account"
First delete the device with the original account, then reset the device and reconnect to the Internet

4. Buy Cloud Storage: Click on **"cloud"**to enter the cloud storage purchase page.

Click "Cloud"

4.1 Why you need to buy cloud storage?
①One-click to open cloud storage, as long as the device is online, you can record and view it at any time.
②Cloud storage is more secure. Through secure encryption, there is no fear of data theft, and the playback video can be viewed even if the device is lost.
③Unlimited capacity, no need to worry about insufficient storage space
④Support video download, you can use local player to watch

❸ 4G Device Connection

Insert an activated Nano SIM card for the camera. Choose a SIM card that supports WCDMA and FDD LTE. Some SIM cards have a PIN code, you may use your smartphone to disable the PIN first. If your device has a built-in 4G module, you can ignore this step.

1. After hearing the 4G device prompt that the**"connection is successful"** ,open the**"SECUEYE APP"**
①Click the scan icon in the upper left corner
②Scan the QR code on the camera

Click "Scan"

2. The binding is successful. You can begin physically install the 4G camera.
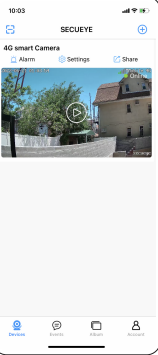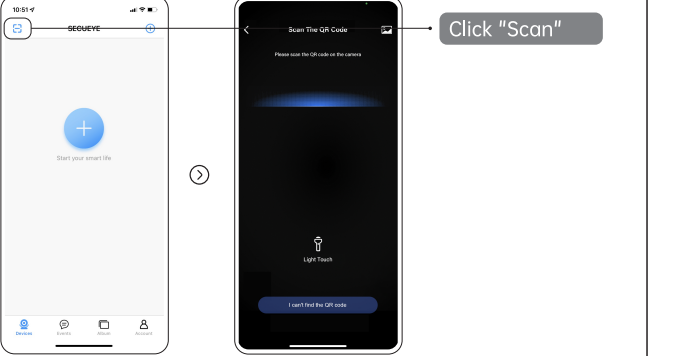

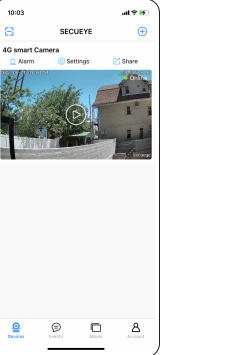3.4G data balance inquiry and recharge

Click "4G Pay"

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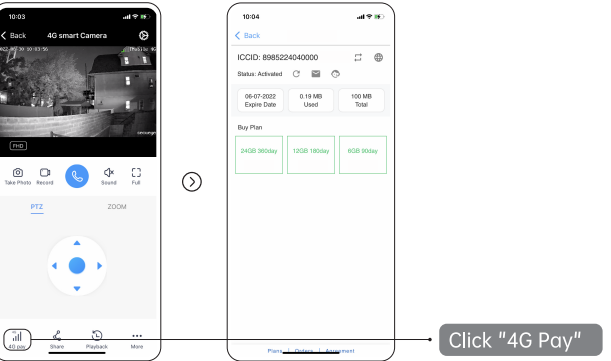
4 | POE Device Connection

POE (Power Over Ethernet) enables you to use just a single cable for both power and data transmission. Connect your POE camera to the POE NVR by a single network cable, then the POE camera will get power via the POE NVR. If you want to power it via POE switch, you need to make sure that the POE switch is 802.3at / 802.3af compliant (48V) and supports active mode.

1. **Scan the QR code** to bind: Connect the POE network cable to the device and wait for the device to start.
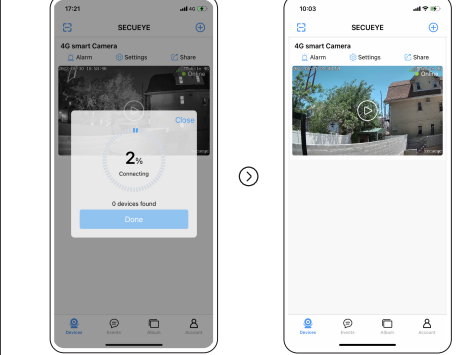①Click the **"scan icon"**in the upper left corner
②Scan the QR code on the camera

Click "Scan"

2. **APP Search To Add:** click to **Add - Network Cable Connection**

Click the "Add" button

Click " LAN Device Connection"

1.1 The binding is successful.

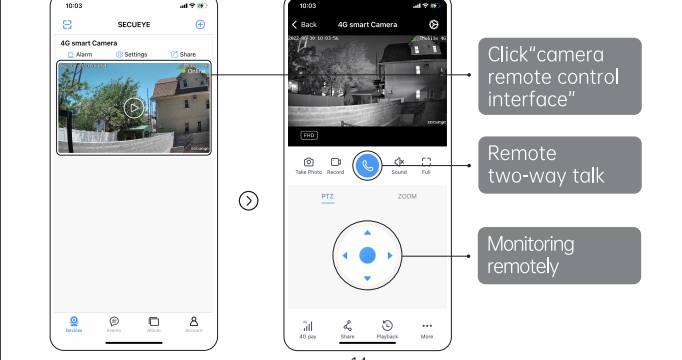2. **APP Search To Add:** click to **Add - Network Cable Connection**
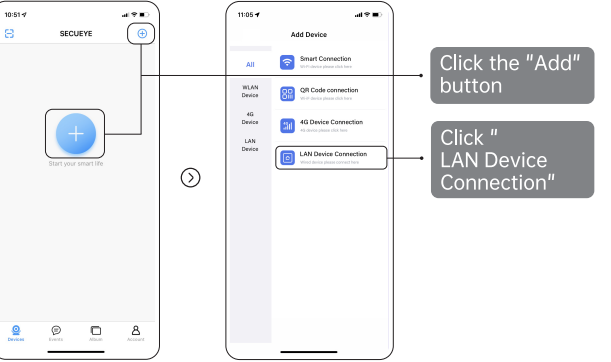

2.1 Successful binding

5 | Main Function Introduction

1. **Camera Remote Operation:** support users to control the camera lens remotely, remote voice intercom and other functions. as the picture shows:

Click"camera remote control interface"

Remote two-way talk

Monitoring remotely

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2. **Playback function:** Enter the camera control interface, click **"Playback"** in the lower right corner to view the device video. Swipe the **"Timeline"** to watch videos recorded in various time periods. Click **"Calendar"** on the right side of the timeline to select a playback date. as the picture shows:

Slide"TimeLine" Watch records in various periods

Click "playback"

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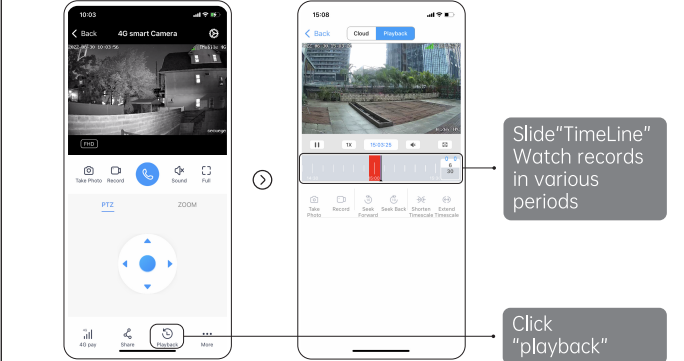
3. **Alarm function:** Alarm switch settings, to configure the alarm function, you need to click **"Settings - Alarm Settings"** to configure the alarm function according to individual needs.
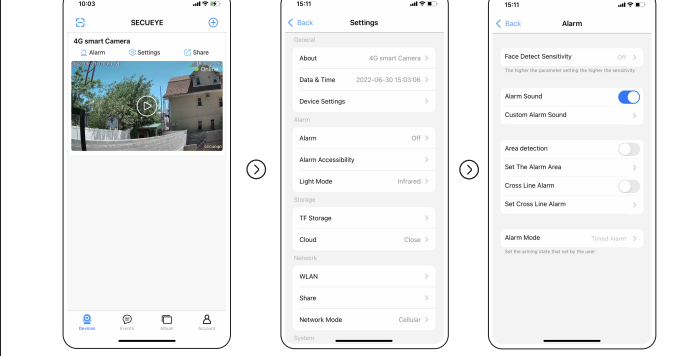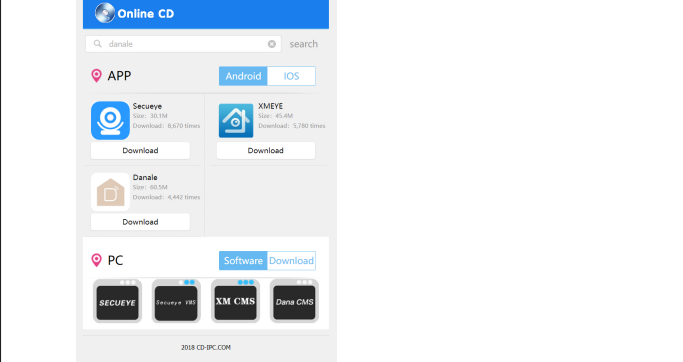

4. **Sharing device:** To share the video, multiple people can watch the video, click "Share" and enter the registered mobile phone number or email address of the other party. as the picture shows:
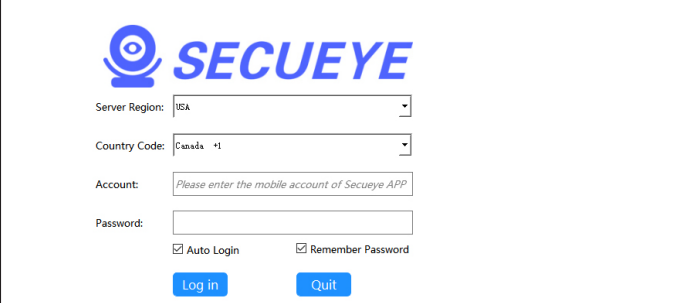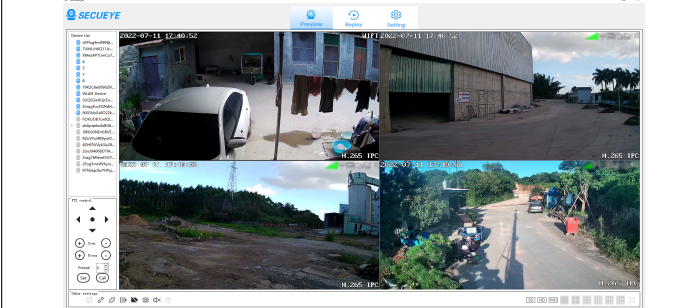

Click"share"

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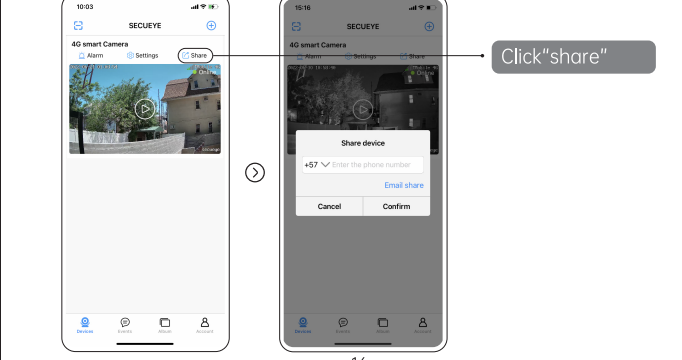
6 | SECUEYE PC Client

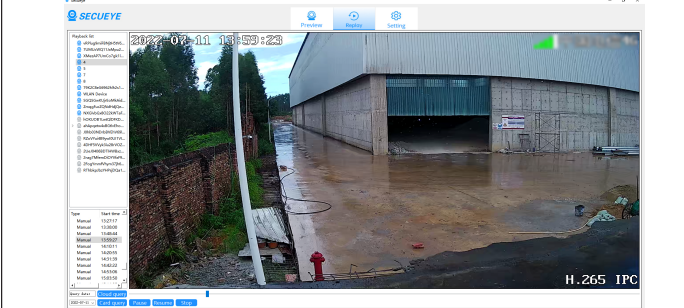1. Go to **"www.cd-ipc.com"** to download the SECUEYE PC client

2. Enter the account and password of SECUEYE APP to log in to SECUEYE PC client

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3. Double-click a device in the **"Device List"** on the left to watch the live broadcast

4. Watch the playback video

SECUEYE Smart IP Camera User Manual

Please read this carefully and reserve properly

SECUEYE | Smart Security Camera